



Love INC
Love In the Name of Christ
of Sheboygan County

2022 | IMPACT REPORT

Word of the Year: Prepare

*"May He give you the desire of your heart
and make all of your plans succeed."*

Psalm 20:4

Love INC of Sheboygan County
www.loveincsheboygancounty.org

Message from the Executive Director



It is a heartfelt honor to work at Love In the Name of Christ alongside amazing staff and volunteers as we activate our partner churches to build hope, meet needs, and transform lives. Throughout 2022, Love INC of Sheboygan County prepared for our future and established several task force teams to conduct intensive soul-searching

in order to clarify how we bring glory to God in Sheboygan County. We are proud of the work that was accomplished and look forward to building new ministries that showcase the love of Christ and bring hope through the support of Christian volunteers and churches. May God continue to guide us and lead us in our ministry so that He is glorified!

"For everything comes from him and exists by His power and is intended for His glory. All glory to Him forever! Amen."
Romans 11:36

Tandra Sbrocco

Executive Director
Love INC of Sheboygan County

Strategic Plan and Vision

Love In the Name of Christ focuses on building relationships with our neighbors and volunteers so that each person seeks Jesus to realize their full potential in life. Our ministries work to understand the root causes of life's struggles so that together we break the cycle of chronic poverty AND chronic giving. Digging deep into the reason why Love INC exists in Sheboygan County, we discovered that hope could change lives.

"I feel that I am a better man and a better Christian after seeing the faith, love and dedication of the Love INC staff and volunteers as they work to make the world a better place."

CONNECTION CENTER:

We saw an increase in the number of requests through our call center, newly named Connection Center, as well as a change in the types of requests.

With a renewed focus on building hope through relationships, we also looked at the types of questions asked and how to provide a more personal touch by reducing the use of voicemail. Moving forward, we plan to expand access to our Connection Center with the addition of a new volunteer role, Connection Center Receptionist.

MENTORING:

While we were considering our call center process, we also investigated the preparedness of our organization to expand services and enter into the realm of mentoring. The flow, from neighbor requests to provision of needs and in-depth relationships with our neighbors, needed to be addressed. We are now identifying key areas for training of staff and volunteers so that we can truly address root causes and provide support structures around individuals who are struggling.

We aim to work together with our neighbors and volunteers to provide access to community resources so that each person lives into their full potential as designed by Christ.

"I have established new relationships. You grow from each person you meet while giving back at the same time. Each of us sets an example for each other."

All of these insights into our processes and structure led us to a plan that will allow further development of our foundational ministries as well as growth into more relational ministries that get to the root causes that plague our community.

RESTRUCTURING:

The restructuring of our organization is the culmination of the work done at the task force level and prepares us to **BUILD HOPE** through relationships rooted in Christ together in 2023 and beyond.

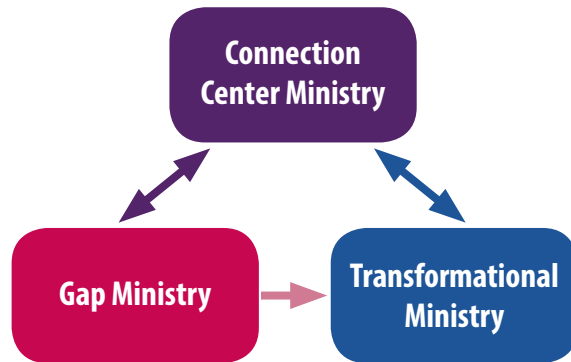
New Positions and Roles at Love INC:

- ▶ **Director of Programs**, Dawn Grabowski, manages the New Way program (life-skills classes), provides COPE training (poverty simulation events), and develops new ideas around mentoring.
- ▶ **Community Outreach Manager**, Kimberly Oreck, oversees the Connection Center (call center intake process) & Gap Ministry programs (products & services to meet immediate needs through our partner churches) and develops relationships with our partner churches.
- ▶ **Director of Development**, open position, develops relationships with donors in order to align with their desires for impact in the community and oversees fundraising events & communication efforts with the community at large.

Community Impact

Love In the Name of Christ operates within three ministries that rely on the partnerships of local Christian churches:

Love INC Process Flow



1. Connection Center Ministry is our call center where the process and relationship usually begins with a phone call from our neighbors. Volunteers thoughtfully listen to each story; discern with staff to recommend appropriate church & community resources; and assist with class registration and follow up calls. Every phone call is wrapped in prayer and discernment. This ministry is vital to staying connected with our neighbors as we begin to build and strengthen trust.

“Having people pray with me brings me back home, back where I know I should be.”

2. Gap Ministries are managed by our partner churches to provide products and services that meet immediate needs;

“We don’t have to cover our sofa with towels to sleep anymore.”

to connect in person with our neighbors; and to build trust through caring and compassionate conversation. These ministries can be a vital bridge to participation in our classes or other community programs.

3. Transformational Ministry addresses root causes of needs through life-skills classes, mentoring, and wrap-around support from teams of volunteers; requests follow up calls through call center; and refers neighbors back to call center when new needs arise. Deep, transformative relationships can form within this ministry.

“I enjoy these classes because I have learned what I can do and what I am in the process of doing to better my life so I can better the lives of my children in the future.”



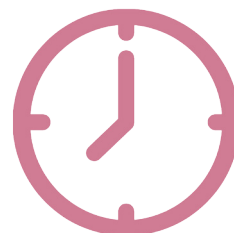
of needs met through Love INC ministries:
267
of requests: 585



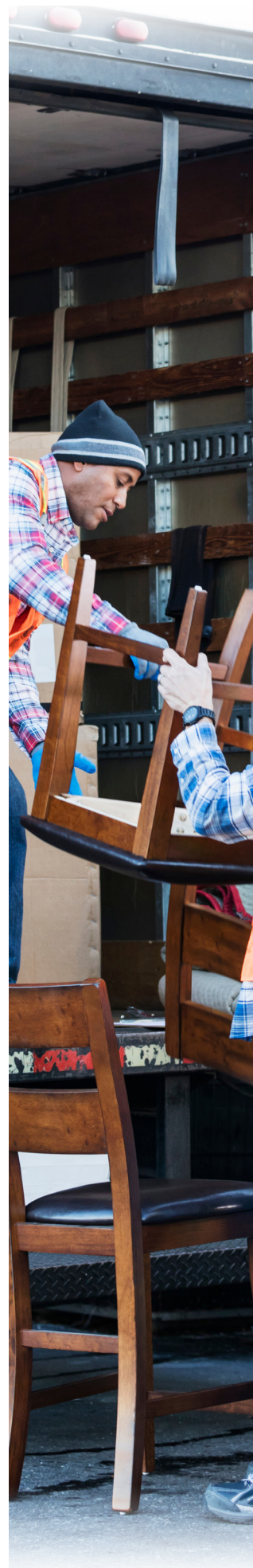
referrals given:
167
directed to churches & community agencies



of households served:
101
of adults: 131
of children: 87



volunteer hours:
8,471
of volunteers: 247

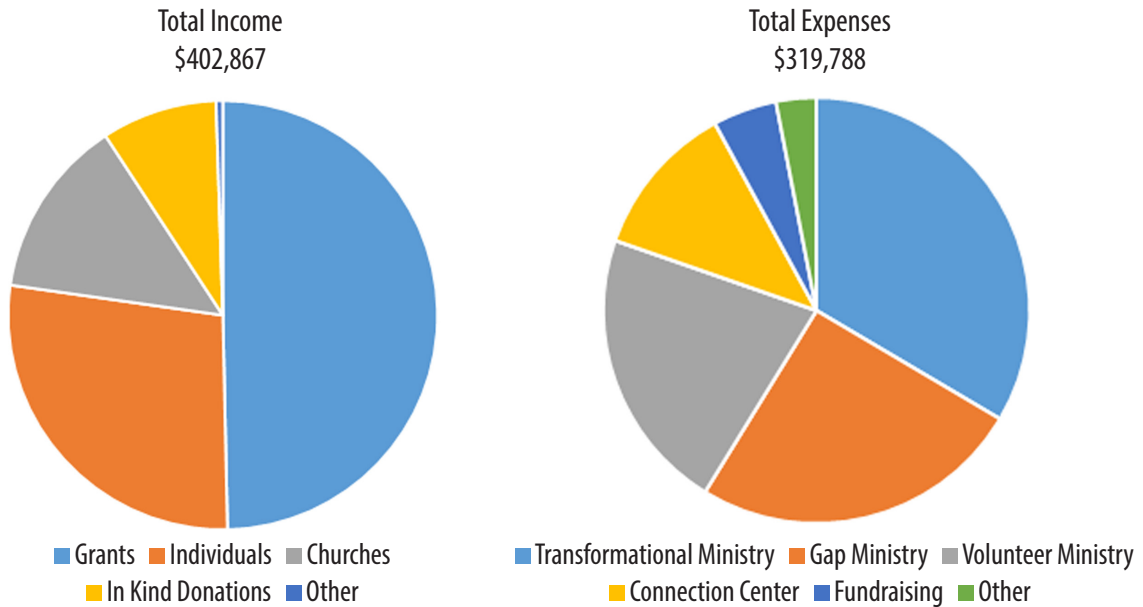


Financial Report

*Data for fiscal year January-December 2022

We were extremely blessed in 2022 with the commitment of 2 multi-year pledges for the expansion of our ministries. The confidence of these foundations in the Love INC movement renews our commitment to building hope in Sheboygan County through relationships rooted in Christ. We are truly grateful!

However, we also faced higher than expected expenses in 2022 due to inflation and program expansion—insurance & materials from multiple terms of life-skills classes. As we continue to build in 2023 and beyond, we are monitoring our expenses carefully and seeking more support from our partner churches and community at large.



We have an online donation platform that streamlines the processing of incoming donations and allows for recurring donations at an extremely low cost. Visit our website for more information at loveincsheboygancounty.org/donate

“Be strong and courageous, and do the work. Don't be afraid or discouraged, for the Lord God, my God, is with you.”

1 Chronicles 28:20a

Building Hope ~ Meeting Needs ~ Transforming Lives



Love INC
Love In the Name of Christ
of Sheboygan County

807 Forest Avenue
Sheboygan Falls, WI 53085

(920)783-6701

general@loveincsheboygancounty.org