



Volunteer Opportunities

Building Hope through Relationships Rooted in
Christ

Join the Love INC team and bring hope to neighbors in
Sheboygan County!

Connection Center Opportunities—Building Hope

Receptionist:

The initial point of contact for neighbors who call us for assistance. The main purpose of this role is to answer the phone within our call center, gather basic contact information, record the main reason for the call, and schedule an appointment with an Intake Specialist for a more detailed conversation, offering a prayer before ending the call. This person should have good communication and listening skills, keeping confidentiality at the forefront.

Intake Specialist:

The main point of contact for understanding more about each individual who calls by asking compassionate questions and listening to understand rather than to solve problems. The main purpose of this role is to develop relationships with individuals seeking support. This person must use discernment about the types of questions that are appropriate for each person and have strong relational and listening skills, covering each person in prayer and Christian compassion. This person should be able to respond with spiritual encouragement and Christian love, keeping confidentiality at the forefront.

Neighbor Liaison:

The follow up point of contact to continue the relationship and checking back on the various situations faced by each neighbor. The main purpose of this role is to continue the relationship with our neighbors and to reflect the love of Christ with the intention of sustaining and building hope. This person will call neighbors who have received assistance or referrals through the Connection Center intake process and ask about specific situations that have been previously recorded. This person must have strong relational and listening skills, offering a prayer and keeping confidentiality at the forefront.

Gap Ministry Opportunities—Meeting Needs

The following Gap Ministry programs are integral to developing deeper relationships with our neighbors. These specific ministries provide the unique opportunity to enter into someone's home and meet them where they are physically and spiritually. The desire is to gain a better understanding of each person we meet so that we can discern root causes and encourage each neighbor to continue walking with us as they determine their path to success.

Furniture Ministry:

The Furniture Ministry is a very dynamic program with many elements and opportunities for volunteers:

- Furniture Pick Up Team: pick up furniture donations using Love INC trailer. Currently picking up donations on Tuesdays but able to accommodate different days as needed. Need at least one vehicle that is able to pull trailer. Valid driver's license and auto insurance required.
- Warehouse Team: inspect, clean, and repair furniture received. Keep inventory and select items for delivery.
- Furniture Delivery Team: deliver furniture to neighbors using Love INC trailer. Currently delivering furniture on 2 Saturdays each month but looking to expand to every week with more volunteers. Need at least one vehicle that is able to pull trailer. Valid driver's license and auto insurance required.

Individuals should be physically able to lift furniture. Equipment is provided to assist with moving larger items. Some members of the team are present to provide ministry and support to the neighbors during the delivery; both male and female volunteers are needed for this purpose.

Home Repair Ministry:

The Home Repair Ministry is a dynamic ministry with many roles that provide a unique way to love our neighbors. This ministry truly walks alongside neighbors, building relationships with them through the various steps of the home repair process:

- Home Assessment: visit with neighbor to determine home repair needs and costs associated with repairs
- Supplies: assist neighbor with securing supplies required for home repair by creating budget and contacting community resources that might be available
- Repairs: provide labor of home repair

Individuals will be given training and instructions for basic home repair as needed. Physical labor is involved. Some members of the team are present to provide ministry and support to the neighbors during the repair; both male and female volunteers are needed for this purpose.

Moving Ministry:

The Moving Ministry assists neighbors with a physical move to a new location. No packing is involved as we ask the neighbor to complete this process prior to our arrival. The intention is to

walk alongside each neighbor, understanding that it could be emotional. Providing emotional and spiritual support is important in this ministry.

- Home Assessment: discuss both locations with neighbor to gain an understanding of what is involved with the move
- Move: physically move furniture and boxes into Love INC trailer and transport to new location; need at least 1 vehicle able to pull trailer along with valid driver's license and auto insurance

Physical labor is involved and moving equipment is provided. Some members of the team are present to provide ministry and support to the neighbors during the move; both male and female volunteers are needed for this purpose.

New Way Program Opportunities—Transforming Lives

New Way Program classes meet on Thursday evenings from 5-7 pm at Calvin Christian Reformed Church in Sheboygan. Volunteers normally plan to assist with the program from 4:30-7:30 pm depending on the role.

Facilitator:

Guide class participants at the New Way program by creating an open, warm, welcoming, and safe environment that reflects the values of Love In the Name of Christ. Classes are either 12 or 8 weeks long with volunteer discussion leaders involved when class sizes are more than 4 people. Different from a teacher, the facilitator allows for each participant to absorb the content of the class and to explore ways to put the concepts into practice for personal growth and development. Someone who has the motivated heart of a learner, servant, and encourager is perfect for this role.

- Affirming Potential (12 week class)—exploring physical, emotional, spiritual, and relational areas of life to build on the foundation that God created us with intrinsic worth and unique potential
- Financial Future (12 week class)—developing skills around money management, budgeting, and financial planning based on Biblical values
- Boundaries (8 week class)—providing framework for rich and productive relationships that maintain effective personal boundaries from a Biblical perspective
- Tasting Grace (8 week class)—learning about nutrition and cooking in a cost-effective manner that honors our physical bodies that God has given us

Group Leader:

Support for facilitators at the New Way program by allowing small group discussions that dig deeper into the class content. This volunteer has the ability to guide and lead discussions while providing safe environment for all participants. Good listening skills and compassionate heart. Same classes as above when class sizes are more than 4 people with the exception of Tasting Grace that does not require group leaders.

Childcare:

Provide age-appropriate care and activities for the children of New Way participants. Teams are created so that everyone is not required to volunteer each week. With the creation of New Way Kids, children eat separately from the adults. Background check with childcare training through Protect My Ministry is required for this role.

Program Support:

Assist in various ways to provide an experience that reflects the love of Christ, where people feel embraced and welcomed in every way.

- Custodial: assist with arranging common space prior to beginning of program and at the end of dinner
- Kitchen: assist with serving meal and cleaning up kitchen after dinner
- Meals: provide meal for adults with team to help serve
- Greeter: welcome participants as they enter and direct them to appropriate locations as needed; answer questions about Love INC and/or New Way program as needed
- Devotion: provide short devotion with prayer at the end of dinner and before classes begin
- Spiritual Resource: provide spiritual support after classes when participants need prayer or have additional questions

Administrative Support Opportunities—Mobilizing Christian volunteers

Data Entry:

Assists with data entry as we continue the process of transferring information into our new database system

Social Media:

Provides support with creating and scheduling social media posts with relevant messages to our supporters

Office Support:

Performs various tasks within the office such as filing, mailings, assembling packets, decorating office, creating tax letters and thank you notes, writing encouragement and birthday cards, making phone calls for programs

Contact Us for More Information
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