

## **WHAT TO EXPECT WHEN YOU CALL THE CLEARINGHOUSE**

The Clearinghouse is where Neighbors are connected to caring and trained Volunteers. Intake Specialists, these Volunteers, are passionate about helping others – about helping you. During the call with them, they will listen carefully to everything that is happening and ask questions to better understand your situation. They will gather a lot of information and record this, pray with you and discuss how our Church and community partners might be able to assist. You will be given choices as to how you want to proceed, and you will agree to action steps to help yourself. We begin our work to verify your situations, with your permission – an important step to be sure that we use the resources God has given us access to through the Churches very carefully.

The goal of the Clearinghouse is to support you in your work to get beyond the emergencies that you find yourself in – mobilizing Churches to provide a hand-up to you. Our partners are area Churches and organizations that have a commitment to walk as Christ did, giving hope and the promise of new life – you can find your way, with a little help from your friends through Love INC.